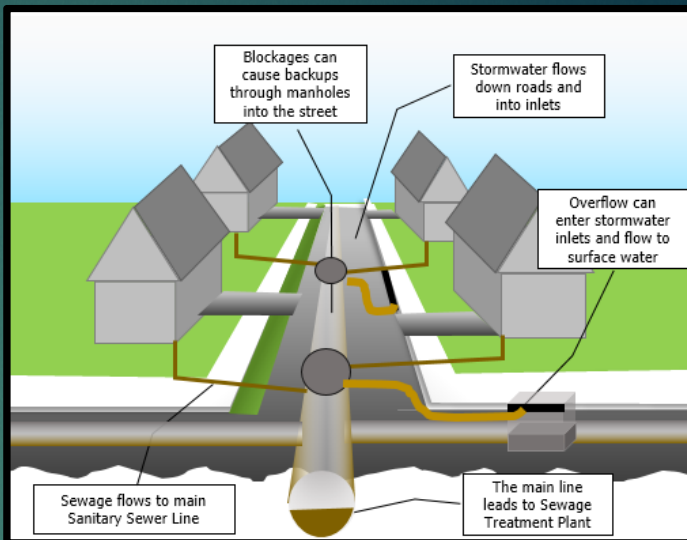


Reporting Sanitary Sewer Overflows (SSOs)

What are SSOs?

A Sanitary Sewer Overflow (SSO) is a release of untreated sewage into the environment. SSOs usually occur when flow through a damaged, broken, clogged, or malfunctioning sanitary sewer pipe backs up into a manhole or lift station.



Why are SSOs bad?

Overflows of untreated sewage into the environment can lead to:

- Odors.
- Potential exposure to bacteria and viruses that might cause illness.
- Contamination of bayous.
- Contamination of ground surfaces that can be washed into bayous with the next rain.

What Causes SSOs?

Pouring kitchen oils and grease down the drain and flushing single-use disposable wipes are two of the biggest causes.

Please Report SSOs!

If you see, smell, or suspect a SSO, please report the location as soon as possible using one of these methods:

1. Use the "Contact Us" form on the District website:
<http://fortbendmud50.com/contact-us/>
2. Contact Municipal District Services customer line at **281-290-6500**
3. Contact the District's Engineer and Stormwater Representative at **281-921-8784** or by email at mbloom@rgmiller.com

For more information on the Fort Bend County MUD 50 Stormwater Management Program or to report other stormwater quality concerns, please visit <http://fortbendmud50.com/> and click on Stormwater Issues and Actions!