

We Need Your Help!
Please Report
Overflows!

When to report?

- Report as soon as possible, no later than 24 hours after you see it.

What to report?

- Report the address or a detailed location description.
- Report the date and time.
- Report a description of how much overflow you saw.

How to Report

Call the District's
Customer Hotline at:
281-290-6500

Or contact us on the
District website at:

[fortbendmud50.com/
contact-us/](http://fortbendmud50.com/contact-us/)

For More Information

Review the District's
*Stormwater Management
Program* or other
educational materials at the
District's website at:
fortbendmud50.com

Sanitary Sewer Overflow (SSO) Reporting

A Guide for Residents
and Businesses



Published By:
Fort Bend County MUD 50
Stormwater Management Program

What is a Sanitary Sewer Overflow?

A **Sanitary Sewer Overflow (SSO)** is the release of untreated sewage into the environment from a manhole or a pumping station.

SSOs usually occur after heavy rain in areas with older, buried, sewage pipes.

How to Identify an Overflow

Overflows usually come from two locations:

- Manholes with the word *sanitary* or *sewer* embossed on top.
- Covers of belowground pumping stations.

A strong odor, brown or tan water, concrete staining, and distressed vegetation are signs of an overflow.

Why Do They Occur?

Dry weather:

- Blockages caused by flushing single-use disposable wipes
- Blockages from oil and grease rinsed down the drain

Wet weather:

- Rainwater infiltration
- Aging infrastructure

Why are They a Concern?

Overflows of untreated sewage into properties and the environment can lead to:

- Odors and smells
- Diseases and illnesses
- Contamination of bayous
- Property damage
- Water quality problems

